

# FACTS



## What does Achieve Credit Union, Inc. do with your personal information?

### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and account balances
- payment history and transaction or loss history; credit history
- overdraft history and credit card or other debt

When you are *no longer* our customer, we continue to share your information as described in this notice.

### How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons ACHIEVE chooses to share; and whether you can limit this sharing.

### Reasons we can share your personal information

### Does ACHIEVE share?

### Can you limit this sharing?

Reasons we can share your personal information	Does ACHIEVE share?	Can you limit this sharing?
<b>For our everyday business purposes-</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	<b>Yes</b>	<b>No</b>
<b>For our marketing purposes-</b> to offer our products and services to you	<b>Yes</b>	<b>No</b>
<b>For joint marketing with other financial companies</b>	<b>No</b>	<b>N/A</b>
<b>For our affiliates' everyday business purposes-</b> information about your transactions and experiences	<b>Yes</b>	<b>No</b>
<b>For our affiliates' everyday business purposes-</b> information about your creditworthiness	<b>Yes</b>	<b>No</b>
<b>For non-affiliates to market to you</b>	<b>No</b>	<b>N/A</b>

### Questions?

Call **440-324-3400/800-451-6315** or go to [AchieveCU.org](http://AchieveCU.org)

## Who we are

Who is providing this notice?

Achieve Credit Union, Inc.

## What we do

**How does ACHIEVE protect my personal information?**

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

Identifiable financial information is limited to employees with a specific business purpose for utilizing this data.

**How does ACHIEVE collect my personal information?**

We collect your personal information, for example, when you

- **open an account or apply for a credit card or loan**
- **sign up for or enroll in online services**
- **obtain any product or service from us for any personal, family or household purpose(s)**

**Why can't I limit all sharing?**

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes-information about your creditworthiness
- affiliates from using your information to market you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

## Definitions

**Affiliates**

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- **We may share all of the types of member information we obtain about you, as described in this document, with our affiliate, Member Plus CUSO.**

**Non-affiliated**

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- **Nonaffiliates we may share information with include other financial institutions with whom we have joint servicing arrangements, such as credit card providers and mortgage companies, as well as companies that provide us with services such as data processing and statement preparation.**

**Joint Marketing**

A formal agreement between non-affiliated financial companies that together market financial products or services to you.

- **ACHIEVE does not jointly market with non-affiliated companies.**

## Other important information